

RETURNS FORM

Need to make an exchange or return?

Complete the below form and return with your product within 14 days of delivery to:

Reply Paid 1050
GCC Dept
Estee Lauder Companies
L.B. 1050
Rosebery NSW 1445

Name: _____

Address: _____

Suburb: _____ Postcode: _____

State: _____ Telephone Number: _____

Please refer to your Delivery Note to complete this section.

Order Number: _____

Product Name	Quantity	Refund/Exchange	Reason Code

Refunds

Please indicate the payment type you used on your order:

Visa/MC/AMEX PayPal

Exchange Details

If you have indicated 'exchange' above, please list the product you would like us to replace your item with below.

Product Name	Shade	Quantity

Reason Codes

1. Faulty/Damaged
2. Poor Quality
3. Sent incorrect item
4. Arrived too late
5. Incorrect shade
6. Not as pictured
7. Incorrectly ordered
8. Wrong skin type

Items must be in their original condition unless they are covered by our 'Perfect Match Guarantee' or found to be faulty. To view our full returns and exchanges policy, please visit www.bobbibrown.com.au or contact Bobbi Brown Customer Service at 1800 304 283 (Monday - Friday 9am - 5pm)